

ROLA Carrying System WARRANTY

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

TriMas Corporation Pty Ltd trading as Cequent ("Cequent") provides the following warranty in relation to the ROLA carrying system products ("Carrying System"):

The benefits of this warranty are in addition to any rights and remedies imposed by Australian State and Federal legislation that cannot be excluded. Nothing in this warranty is to be interpreted as excluding, restricting or modifying any State or Federal legislation applicable to the supply of goods and services which cannot be so excluded, restricted or modified.

For safety and use instructions, please refer to any General or Specific Fitting Instructions and Use & Care Instructions enclosed with the Carrying System or on our website at www.rola.com.au.

Replacement Warranty

Cequent warrants that, subject to the exclusions and limitations below, the Carrying System will be free from defects in materials and workmanship for the duration of the applicable warranty period set out below:

Carrying System	Warranty Period
Domestic Roof Racks, Cycling Accessories, Snow Accessories, Water Accessories, Luggage Racks	5 year*
Trade / Commercial Roof Racks	5 year*
Luggage Boxes	3 year warranty*
Specific Bike Racks	1 year warranty*

* The applicable warranty period commences on the date of sale by the authorised ROLA stockist to the original purchaser. The Warranty applies only while the Carrying System is owned by the original purchaser or the recipient of a new Carrying System (in the case of acquisition as a gift or promotion). The Warranty does not apply to Carrying Systems that were purchased second hand, whether purchased installed on a vehicle or purchased separately.

If a defect appears in the Carrying System before the end of the warranty period and Cequent finds the Carrying System to be defective in materials or workmanship, Cequent will, in its sole discretion, either:

1. Repair the Carrying System or the defective component of the Carrying System free of charge;
2. Replace the Carrying System or the defective component of the Carrying System ;
or
3. Refund the purchase price of the Carrying System to the original purchaser.

Cequent reserves the right to change the design, specifications or composition of the Carrying System without notice and without liability. Cequent reserves the right to replace

defective products or components with products or components of similar quality, grade and composition, where an identical product or component is not available.

Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.

Warranty claims

1. If a fault covered by warranty occurs, the purchaser must first contact Cequent (at the contact address listed below), or an authorised ROLA stockist, to fill in a warranty claim form.
2. Any warranty claim must be accompanied by proof of purchase (such as a receipt) and details of the alleged defect. Evidence of the alleged defect (such a photos or video) may be requested.
3. The Carrying System must be returned to Cequent or made available to Cequent for inspection of the alleged defect prior to any warranty claim being accepted. Details of how to return the Carrying System will be provided at the time of the claim. The cost of delivery of the Carrying System to and from Cequent or the authorised ROLA stockist is the responsibility of the purchaser.
4. The warranty form will then be reviewed by Cequent.

This warranty is limited to defects in the materials or workmanship of the Carrying System and does not cover accessories and expendable parts. This warranty does not cover the repair or replacement of the Carrying System due to normal wear and tear, degradation or consumption.

Exclusions

The Warranty will not apply where:

- a) The Carrying System has been on-sold or assigned by the original purchaser ;
- b) The Carrying System has been modified or repaired by someone other than Cequent or an authorised ROLA stockist;
- c) Cequent cannot establish any fault in the Carrying System after testing;
- d) The Carrying System has been used other than for the purpose for which it was designed;
- e) The Carrying System has been subject to abnormal conditions, including temperature, water, humidity, pressure, stress or similar;
- f) The defect in the Carrying System has arisen due to abuse, misuse, neglect or accident;
- g) The defect in the Carrying System has arisen due to the unlawful or unusual operation of the vehicle to which it is fitted;
- h) The purchaser has failed to properly secure its cargo, as recommended in the Use & Care documentation available at time of purchase and on the ROLA website;
- i) The defect in the Carrying System has arisen due to the purchaser's failure to properly assemble, install, fit, maintain or use the Carrying System in accordance with the specifications and instructions provided by Cequent as recommended in the Use & Care documentation available at time of purchase and on the ROLA website;
- j) The defect in the Carrying System has arisen due to excessive or unusual wind loading caused by incorrect loading or inappropriate cargo;

- k) The defect in the Carrying System has arisen due to the overloading of the Carrying System beyond its specified or recommended capacities.

Wind noise and aesthetics disagreements do not constitute a product defect.

Limitations

Cequent makes no express warranties or representations other than set out in this Warranty.

The repair or replacement of the Carrying System, or part of it, or a refund of the purchase price of the Carrying System, is the absolute limit of Cequent's liability under this express Warranty.

Contact

In order to assist us, please complete and forward the warranty registration card to:

CEQUENT, a division of TriMas Corporation Pty Ltd
PO Box 4050, Dandenong South, VIC 3164
Tel: 1800 812 017
Fax: (03) 9797 3299
Email: sales@cequent.com.au